

# **Kelso Water, Sewer & Garbage Utilities** <sup>[1]</sup>

Online payments can be made here: <https://www.municipalonlinepayments.com/kelsowa> <sup>[2]</sup>. Phone payments can be made at [1-866-236-8105](tel:1-866-236-8105) <sup>[3]</sup> with Debit or Credit Cards which include a 3% convenience fee. Payments can be made in the office with Cash, Check Debit or Credit Cards. Credit card payments will include a 3% convenience fee. Payments can be mailed using the enclosed return envelopes. Payments can be made in our drop box located at the south end of the building. Payments can be made using Rapid Pay. Payments are deducted from savings or checking accounts bimonthly on the bill due date. Complete the [Rapid Pay Application](#) <sup>[4]</sup> and mail to City of Kelso P.O. Box 819 Kelso, WA 98626 or submit at [utilities@kelso.gov](mailto:utilities@kelso.gov) <sup>[5]</sup>. [Leak Adjustment Request](#) <sup>[6]</sup> forms must be completed and must include copies of invoices, receipts and or pictures showing repairs have been made. [Water and Sewer Leak Adjustment Guidelines](#) <sup>[7]</sup>. Account closure requires completion of [account closure form](#) <sup>[8]</sup> and can be submitted in our office, by fax (360) 425-9807 or by email at [utilities@kelso.gov](mailto:utilities@kelso.gov) <sup>[9]</sup>. [COVID-19 Hardship Questionnaire](#). <sup>[10]</sup>

[Deposit](#)

[Water Hook-Ups & Application for Service](#) <sup>[11]</sup>

[Garbage Service](#)

[Recycling Drop-Site Locations](#)

[Senior Citizen Rate Reduction](#)

[Storm Sewer](#)

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## **DEPOSIT**

Deposit of either \$100 or \$200 is required for water, sewer and/or garbage services. To qualify for the \$100 deposit, applicants can have no more than one delinquent notice, no more than once check returned for insufficient funds, and no previous liens filed with the City of Kelso. If the applicant does not meet those requirements, a \$200 deposit is then required. Also a service call fee of \$25.00 is due at time of sign on for operations to read and/or turn water on at your address.

Deposits are applied to current bills after 30 months of continuous on time full payments.

Final bills are figured from the last reading to the date the water is shut off.

Deposits are nontransferable from one residence/resident to another.

If you move, you must make a new deposit.

## **WATER HOOK-UPS-APPLICATION FOR SERVICE**

To be hooked up to the City's water system, you must come to the Finance and Utility Department and initiate an [application](#) <sup>[11]</sup> in person.

You will be required to present:

- Personal Identification
- A copy of your owner information or your current rental agreement
- Identify your landlord and his or her current address

Water service is provided by the City of Kelso and is charged on consumption.

## 2020 UTILITY RATES

### Inside City Limits

Residential	Water	Sewer	Garbage	Storm Water
Monthly Base Rate	\$13.37*	\$62.56	\$17.13	\$10.23

\*In addition to the base rate shown above, \$3.94 per 100 cubic feet shall be charged for metered water consumed.

### Outside City Limits

Residential	Water	Sewer
Monthly Base Rate	\$20.05*	\$93.84

\*In addition to the base rate shown above, \$5.91 per 100 cubic feet shall be charged for metered water consumed.

### Commercial Water Rates Inside City Limits

Meter	Monthly Rate
1"	\$27.62
1 1/2"	\$51.74
2"	\$80.41
3"	\$157.02
4"	\$243.43
6"	\$771.07

In addition to the rates shown, \$3.94 per 100 cubic feet shall be charged for metered water consumed.

Outside City limit rate is 1.5 times the City rate.

Master Fee Schedule [13]

## **GARBAGE**

Garbage-only accounts do not require a deposit. To sign up for service you must come to the Finance and Utility Department and provide the same documents for water service. Garbage is a flat rate and billed every other month. Base rate is \$17.13 per month. The City contracts with Waste Control for garbage collection services. Customers are provided with a garbage can.

2019-2020 Garbage Ordinance 19-3935 [14]

## **RECYCLING**

### **Drop-Site Recycling Locations:**

2018 Recycling Brochure [15]

**Huntington Middle School 500 Redpath**      *Plastic recycling temporarily unavailable.* [16]

Accepts mixed paper, cardboard, tin & aluminum.

**1115 S. Pacific Ave**      *Plastic recycling temporarily unavailable.* [16]

Accepts mixed paper, cardboard, tin & aluminum.

**Behind Super 8 Motel 250 S. Kelso Dr**      *Plastic recycling temporarily unavailable.* [16]

Accepts mixed paper, cardboard, tin & aluminum, glass (clear/brown/green), motor oil & antifreeze.

## **STORM SEWER**

The City has its own stormwater utility with rates based on an impervious surface area. Monthly service charges range from \$4.89 per impervious acre to \$67.33 per impervious acre.

2017-2019 Stormwater Ordinance 16-3881 [17]

## **SENIOR CITIZEN RATE REDUCTIONS**

The City does have low income Senior Citizen Utility Rate Reductions. If you are at least 61 years of age and your total household income does not exceed \$40,000 annually, you may qualify for a reduction on your water, sewer, garbage and stormwater portion of your bill. You may pick up an application at the Finance and Utility Department or download Senior Low Income Application [18] & application instructions [19]. You will be required to show proof of your

income.

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For more information please [Contact](#) <sup>[9]</sup> our office.

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**Source URL:** <https://www.kelso.gov/finance/kelso-water-sewer-utilities>

#### Links

- [1] <https://www.kelso.gov/finance/kelso-water-sewer-utilities>
- [2] <https://www.municipalonlinepayments.com/kelsowa>
- [3] [https://www.kelso.gov/sites/default/files/images/highlander/new\\_pay\\_by\\_phone\\_flyer\\_2019.pdf](https://www.kelso.gov/sites/default/files/images/highlander/new_pay_by_phone_flyer_2019.pdf)
- [4] [https://www.kelso.gov/sites/default/files/images/finance/fillable\\_rapid\\_pay\\_2020.pdf](https://www.kelso.gov/sites/default/files/images/finance/fillable_rapid_pay_2020.pdf)
- [5] <mailto:finance@kelso.gov>
- [6] [https://www.kelso.gov/sites/default/files/images/finance/leak\\_adjustment\\_form-2018-2.docx](https://www.kelso.gov/sites/default/files/images/finance/leak_adjustment_form-2018-2.docx)
- [7] [https://www.kelso.gov/sites/default/files/images/finance/leak\\_adjustment\\_requests\\_ordinance.doc](https://www.kelso.gov/sites/default/files/images/finance/leak_adjustment_requests_ordinance.doc)
- [8] [https://www.kelso.gov/sites/default/files/images/finance/account\\_closure\\_form\\_2020.docx](https://www.kelso.gov/sites/default/files/images/finance/account_closure_form_2020.docx)
- [9] <mailto:utilities@kelso.gov>
- [10] [https://www.kelso.gov/sites/default/files/images/council/covid\\_app.pdf](https://www.kelso.gov/sites/default/files/images/council/covid_app.pdf)
- [11] [https://www.kelso.gov/sites/default/files/images/finance/2019\\_utility\\_app\\_new\\_002.docx](https://www.kelso.gov/sites/default/files/images/finance/2019_utility_app_new_002.docx)
- [12] [https://www.kelso.gov/sites/default/files/images/finance/ord\\_19-3937\\_water\\_sewer\\_rates\\_2019-2022.pdf](https://www.kelso.gov/sites/default/files/images/finance/ord_19-3937_water_sewer_rates_2019-2022.pdf)
- [13] [https://www.kelso.gov/sites/default/files/images/council/master\\_fee\\_schedule\\_2.19.19\\_0.pdf](https://www.kelso.gov/sites/default/files/images/council/master_fee_schedule_2.19.19_0.pdf)
- [14] [https://www.kelso.gov/sites/default/files/images/finance/ord\\_19-3935\\_garbage\\_rates\\_2019-2020.pdf](https://www.kelso.gov/sites/default/files/images/finance/ord_19-3935_garbage_rates_2019-2020.pdf)
- [15] [https://www.kelso.gov/sites/default/files/images/finance/2018\\_recycling\\_brochure.pdf](https://www.kelso.gov/sites/default/files/images/finance/2018_recycling_brochure.pdf)
- [16] [https://www.kelso.gov/sites/default/files/images/finance/waste\\_control\\_plastics.pdf](https://www.kelso.gov/sites/default/files/images/finance/waste_control_plastics.pdf)
- [17] [https://www.kelso.gov/sites/default/files/images/finance/ord\\_16-3881\\_stormwater\\_rates\\_2017-2019.pdf](https://www.kelso.gov/sites/default/files/images/finance/ord_16-3881_stormwater_rates_2017-2019.pdf)
- [18] [https://www.kelso.gov/sites/default/files/images/finance/2020\\_low\\_income\\_senior\\_app\\_website\\_8\\_1-2\\_x\\_11.pdf](https://www.kelso.gov/sites/default/files/images/finance/2020_low_income_senior_app_website_8_1-2_x_11.pdf)
- [19] [https://www.kelso.gov/sites/default/files/images/finance/senior\\_discount\\_instructions\\_with\\_logo.docx](https://www.kelso.gov/sites/default/files/images/finance/senior_discount_instructions_with_logo.docx)